

Mutual Aid Safety Protocols

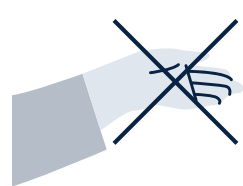
For individuals providing aid and for individuals receiving aid, please be sure to read these safety protocols. Our first and most pressing concern is to maintain the health and safety of our people.



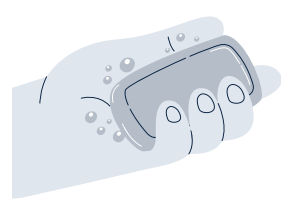
This is the protocol for delivering items to someone who is in self isolation.

Due to the high rate of spread of COVID-19, we ask that all individuals engaging in mutual aid take precautions and act as though everyone has the potential to spread this virus.

For Drop Off and Pick Ups



All items picked up or dropped off should be placed inside a disposable plastic bag. This allows the person to throw away the travel bag before sanitizing items.



Individuals delivering items will be wearing disposable gloves. It is very seriously suggested that those receiving items also wear disposable gloves, or gloves of some kind.



The person delivering should not enter the recipient's home at any point during this process. People receiving deliveries should be aware that anyone who attempts to persuade them into allowing entry is not acting according to protocol.



Providers and recipients should remain at least a six feet distance at all times.



Upon receiving/delivering items, immediately sanitize hands as soon as possible. Wash your hands with hand sanitiser for more than 20 seconds if possible. Also be sure to disinfect items you have used.



Your personal information is safe

- Your PIN will not be shared and will be deleted from our systems ASAP
- We are requiring a photo of cash before and after shopping and a photo of recipients
- Please contact us immediately if you have any concerns

FOR GENERAL COVID-19 SAFETY INFORMATION, VISIT [CDC.GOV](https://www.cdc.gov)



Take care of your emotional and mental well-being

Outbreaks are a stressful and anxious time for everyone. We're here to support you! Reach out to MutualAid@CacWny.Org anytime.